



Welcome to Beyond the Bell 2026-27

Welcome to all our new families and welcome back to all of our returning families and students! ♥

You are receiving this email because you are signed up for Beyond the Bell this fall at Courts Plus Community Fitness! This program is staffed by our youth program employees. As always, I am involved daily in this program (unless out of town) and reachable for any questions and/or concerns. Beyond the Bell is located in the party rooms in the playground so you can head on in when you enter Courts Plus if you are dropping off! Pick up will be in the meeting room unless they are somewhere else throughout the club. Front Desk should be aware of our location, so feel free to ask them as well.

Helpful Phone Numbers & Addresses

Location of our program:

Courts Plus Community Fitness

3491 South University Drive

Fargo, ND 58104

Youth Programs Supervisor, **Crystal Howes**

Office Number: (701) 237-4805

Email Address: chowes@courtsplus.org

Administration Manager, **Angelique Kube**

Office Number: (701) 237-4805

Email Address: akube@courtsplus.org

Program Locations

Everything is done at Courts Plus Community Fitness. We utilize both inside and outside of the facility. The only time we will leave the premises is for walks or to a nearby playground such as Eagles Elementary or Milwaukee Park.

Transportation & Departure Information

Transportation: NEW THIS YEAR! Thanks to the Fargo Park District, we have access to a 10-person van so starting this fall, we will be picking up students from Centennial Elementary each day! Crystal Howes will be the main driver each day unless not in office. If this is the case, Dean Linstad or Brian Elhard will be picking up the kids from that school in her absence. Those students who attend Eagles elementary will be picked up by foot by one of our part time staff each day as this school is directly across the street from our facility.

Departure: Parents are required to pick up their child every day by 6:00pm. Pick up will usually be in the meeting room or party room located inside of Courts Plus.

*Please make sure your enrollment form is updated with extra guardians that may pick up/drop off your child and **communicate** those changes with staff when necessary. This form needs to be filled out each year.*

Hours of Operation

Beyond the Bell hours are set from 2:30pm-6:00pm Monday-Friday following the Fargo Public Schools calendar. Early Out days will NOT provide care on those designated days. If school is not in session and it is not a holiday, we have All Day Camp options available. Email Crystal if interested.

Ratio Information

Our ratio at Courts Plus is 1 staff to 10 campers with a maximum of 20 kids per day with 2 staff if full.

Items to Remember

Your child will need to bring the following items...

- A NUT FREE snack for after school if your child is hungry.
- Please dress according to the weather. This is especially important during winter months. We want the children as comfortable and warm as possible, especially if they are walking from Eagles to Courts Plus every day.
- Please have your child's last name written on all items so we can avoid lost items.

Personal Belongings

We do NOT allow electronic devices of any kind. The gizmos are fine, but we really do pride ourselves on an electronic free zone so please keep those items in your vehicles. Air tags are allowed if that would make you more comfortable. Pokémon cards have also become an issue. Kids want to trade, staff are not aware of cost/significance/importance of cards, so we have had issues in the past. We understand some kids have a comfort item, so as long as it does not become an issue, we will allow one item, if need be, such as a favorite stuffed animal.

Lost & Found Items

Lost and Found items will be located behind our front desk. Sometimes staff will place things in the party room cupboards, but they do all eventually transfer to the front desk. To avoid lost items, please label your belongings.

Medications

The camp staff will not administer medications to your camper unless we have a medication form filled out, signed and instructed by the parent/guardian. Please reach out to Crystal ASAP if this is something that pertains to your child. chowes@courtsplus.org.

Illness & Injuries

If your child is exhibiting any signs or symptoms or illness, please be considerate to others by keeping your child at home. Consult a physician to determine if your child's symptoms are contagious and when they could return to camp. Campers who become ill at camp will be made as comfortable as possible until a parent is able to pick up them up. If a child is

feeling ill during the program for longer than 20 minutes, or is vomiting, has diarrhea, a consistent cough, fever, water or inflamed eyes, acute skin rash or a sore throat, staff will contact the parent for immediate pick up. If a child has been exposed to, or has a communicable disease, the Youth Supervisor or Camp Coordinator should be notified at once. In addition, if a participant is found to have live lice a parent or guardian will be contacted, and the participant will be sent home for treatment. If your child is injured, first aid will be administered. The parent/guardian will be messaged/emailed or called and notified of any serious injuries. Staff will let the parent/guardian know if their child needs to be picked up. Minor scrapes and bumps will be reported to the parent/guardian.

Cancellation Policy

If you need to cancel, we will need a **24-hour notice**, or you will be charged for the full day/session you reserved for. Cancellations **MUST** be done through your account using our **WEB BROWSER** and emailed to Crystal at chowes@courtsplus.org.

Behavior Management

Each camper is expected to follow all camp rules during their participation in this program. Discipline will be handled as deemed necessary by staff. Redirection of the child's activity, time out, verbal warnings and removal of non-basic privileges (such as indoor playground time or Big Blue) are the most commonly used forms of correction. If your child's behavior continues or worsens after we discipline, we do have the right to remove your child from the program for the remainder of the summer. We expect respect from the parents if this decision is made as it is never an easy one for management and is not made lightly.

Parent and Staff Respect

Our after-school program is committed to creating a safe, welcoming, and respectful environment for children, families, and staff. Positive relationships between parents/guardians and program staff are essential to providing high-quality care and a positive experience for every child.

Expectations for Parents/Guardians

Parents and guardians are expected to:

- Treat all program staff, children, and families with courtesy and respect.
- Communicate concerns, questions, or disagreements in a calm and appropriate manner.
- Work collaboratively with staff to support their child's safety, well-being, and success.
- Respect staff members' roles, responsibilities, and decisions regarding program policies and procedures.
- Refrain from using threatening, abusive, discriminatory, or disrespectful language or behavior.

Expectations for Staff

Staff are expected to:

- Treat all parents, guardians, children, and coworkers with dignity, patience, and respect.
- Communicate clearly, professionally, and respectfully with families.
- Listen to parent and guardian concerns and make every reasonable effort to address questions or resolve concerns.
- Maintain appropriate confidentiality and professional boundaries.
- Follow program policies consistently and fairly.

Resolving Concerns

We understand that questions or disagreements may arise. Families are encouraged to first discuss concerns directly with the appropriate staff member or program supervisor. If a concern cannot be resolved, families may request a meeting with the program director or designated supervisor.

Our goal is to address concerns respectfully and collaboratively while keeping the best interests of the children at the center of every conversation.

The program reserves the right to address behavior that is threatening, abusive, harassing, or otherwise disruptive to the safety and well-being of children, families, or staff.

All Campers Should:

1. Stay with their group unless given permission by assigned staff to do otherwise.
2. Report to staff if they are sick, hurt or need assistance.
3. Respect staff, campers, and the facility/property.
4. Follow Directions in a courteous manner.
5. Keep hands, feet and objects to themselves.
6. Always use appropriate, positive language.
7. Behave in a responsible manner, being helpful and cooperative.
8. Maintain a positive attitude.
9. **HAVE FUN!!!**